

## **Press Release:**

Plano, TX. 10-26-2011 Charlin Healthcare Services dba Charlin Home Health today announced that it has been named to the 2011 HomeCare Elite, a compilation of the top-performing home health agencies in the United States. Now in its sixth year, HomeCare Elite identifies the top 25% of agencies and further highlights the top 100 and top 500 agencies overall. Winners are ranked by an analysis of performance measures in quality outcomes, process measure implementation, and financial performance.

"It is increasingly challenging to manage the cost/quality equation. The 2011 HomeCare Elite winners demonstrate a commitment to providing patients with the best possible care while managing their business efficiently and effectively," said Amanda Twiss, CEO of OCS and My InnerView. "This year, we updated our methodology to reflect industry focus and, based on this rigorous analysis, we congratulate Charlin Home Health on being one of the top home care agencies in the country."

Charlin Home Health, Barbara Mattia, Executive Director, credits the integrity and dedication of the staff coupled with their attention to detail with the company's ability to rank as one of the HomeCare Elite.

"The HomeCare Elite designation continues to gain significance given the regulatory changes and challenges that agencies face. Agencies that have earned recognition among the HomeCare Elite demonstrated that they not only can adapt to an evolving marketplace but continue to excel in both clinical and financial outcomes," said Marci Heydt, product manager for the post-acute care business group, DecisionHealth.

The 2011 HomeCare Elite is the only performance recognition of its kind in the home health industry. The 2011 HomeCare Elite is brought to the industry by OCS HomeCare, the leading provider of homecare information, and DecisionHealth, publisher of the industry's most respected independent newsletter 'Home Health Line' and the 'Complete Home Health ICD-9-CM Diagnosis Coding Manual.' The data used for this analysis were compiled from publicly available information. The entire list of 2011 HomeCare Elite agencies can be viewed by visiting the OCS HomeCare website at [www.ocshomecare.com](http://www.ocshomecare.com).

### **About Charlin Healthcare Services**

dba Charlin Home Health: As a team of experienced and dedicated professionals committed to providing short term skilled health care to the recovering, disabled or chronically ill patient in the comfort of their home while under the supervision of their physician, Charlin has proudly offered Medicare/Medicaid licensed care since 2004. As a recipient of the HomeCare Elite award five of the six years it has been in existence, Charlin stands for integrity in the respectful care of the aging. For more information please visit [www.charlinhomehealth.com](http://www.charlinhomehealth.com) or call 972.424.3200 (toll free 877.424.3200.)

**About OCS and My InnerView**

As a combined business unit of National Research Corporation, OCS and My InnerView empower clients and partners throughout the entire post-acute continuum of care, including home health, hospice, skilled nursing, assisted living, and more. The company offers market-leading survey solutions, predictive tools, data analytics, quality and outcomes reporting, financial insights, and the nation's largest comparative databases. OCS and My InnerView partner with more than 12,000 post-acute providers. For more information, please visit the OCS and My InnerView websites or call 888.325.3396 and 800.601.3884.

**About DecisionHealth**

For 30 years, DecisionHealth has served as the industry's leading source for news, coding tools and resources and training materials found in reputable products such as 'Home Health Line, 'Diagnosis Coding Pro for Home Health' and the 'Complete Home Health ICD-9-CM Diagnosis Coding Manual.' Our unique blend of award-winning staff journalists and unmatched access to health care executives and industry experts enables us to provide solutions, tools and guidance that are relied on by nearly 100,000 home healthcare and specialty physician practice professionals. For more information, please visit [www.decisionhealth.com](http://www.decisionhealth.com) or call 877.602.3835.